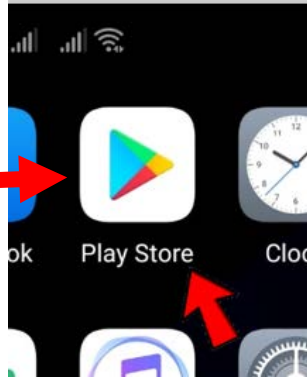


Download CBPOne on Android / Google Phone

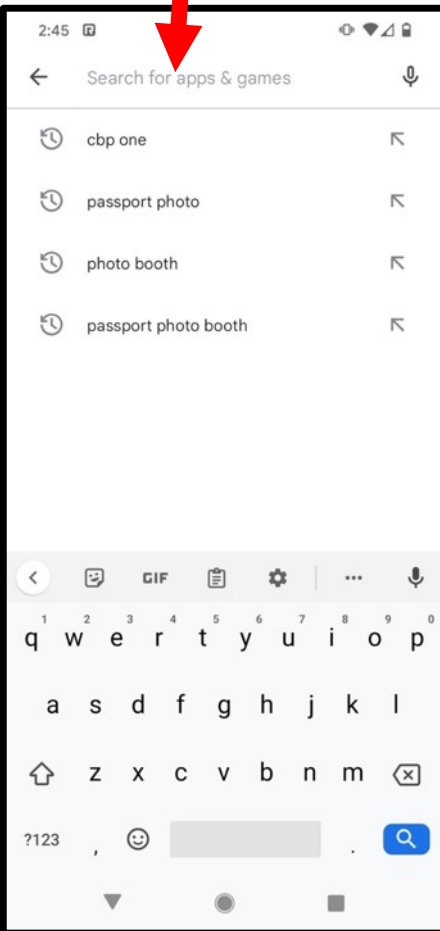
You can use your camera to scan this bar codes to find the app, or you can just search for "CBPOne" in the Google Play Store.



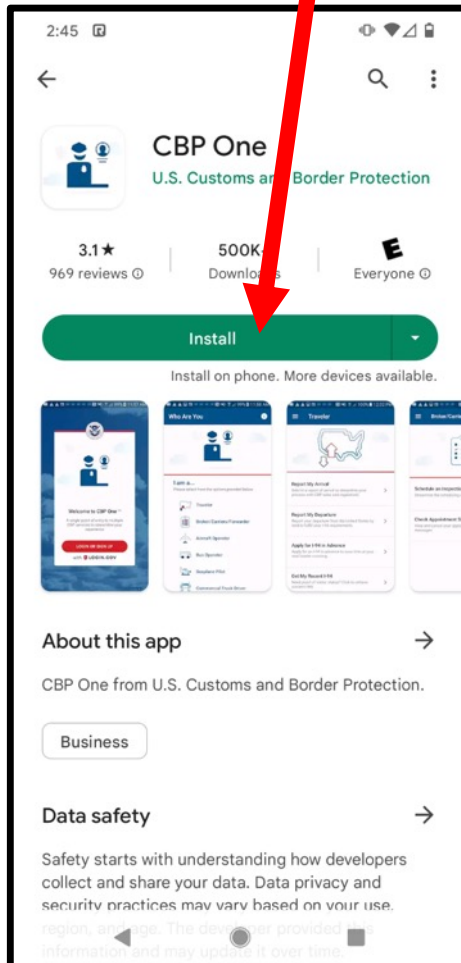
Step One:
Open the Google Play Store



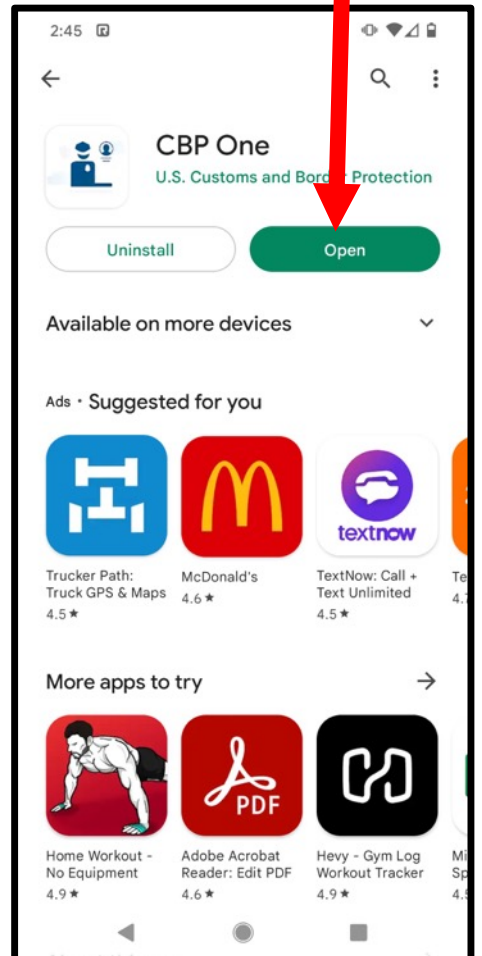
Step Two:
Type CBP One into the search bar



Step Three:
Click on the Install button to download the app




Step Four:
Open the app



2:45




Official App of the U.S. Department of Homeland Security



Welcome to CBP One™

A single portal to multiple CBP services
to streamline your experience.

LOGIN OR SIGN UP

with  **LOGIN.GOV**

2.25.0

Create an Account

The first time you use CBP One, you will have to create a login.gov account. This is free.

Click on this red button to create your account

2:45



Terms & Conditions

I understand that if I make an intentional false statement, or commit deception or fraud through data submitted through this App, I may be fined or imprisoned (18 U.S.C. Section 1001).

Users may not, under any circumstances, submit or query information on either CBP One™ or the I-94 website about another traveler, other than themselves, without the expressed permission and consent of that individual traveler.

Paperwork Reduction Act: An agency may not conduct or sponsor an information collection and a person is not required to respond to this information unless it displays a current valid OMB control number. The control numbers for this collection are 1651-0111, 1651-0138 and 1651-0140.

The control number for the Advance Travel Authorization collection is 1651-0143. The estimated average time to complete this application is 10 minutes. If you have any comments regarding the burden estimate you can write to U.S. Customs and Border Protection, Office of Regulations and Rulings, 90 K Street, NE., Washington DC 20002.

DECLINE

ACCEPT

Accept the Terms and Conditions

You are promising that you will not lie on the form and that if you do intentionally lie, you may get fined or put in prison.

You are also promising that you are only using the app for yourself, or for someone with their permission.

The last part says that the form will take 10 minutes to fill out

Click on this ACCEPT button to agree.



2:48



secure.login.gov



Password

Show password

Sign in

First time using Login.gov?

Create an account

Back to GPO One

English

Español

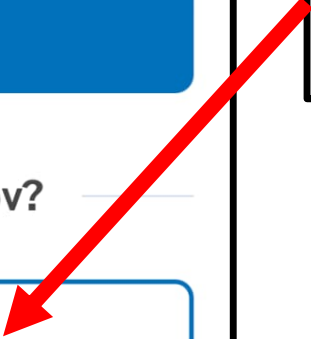
Français

Language ▾

[Help](#) [Contact](#) [Privacy & security](#)


Create a Login.gov Account

Click on Create an account button to make an account



2:57



 An official website of the United States government
[Here's how you know](#) ▾

 LOGIN.GOV



U.S. Customs and
Border Protection

Create your account

Enter your email address

youremail@gmail.com

Login.gov allows you to receive your email communication in English, Spanish or French.

English (default)

Español

Français

I read and accept the Login.gov

[Rules of Use](#) 

Submit

Cancel

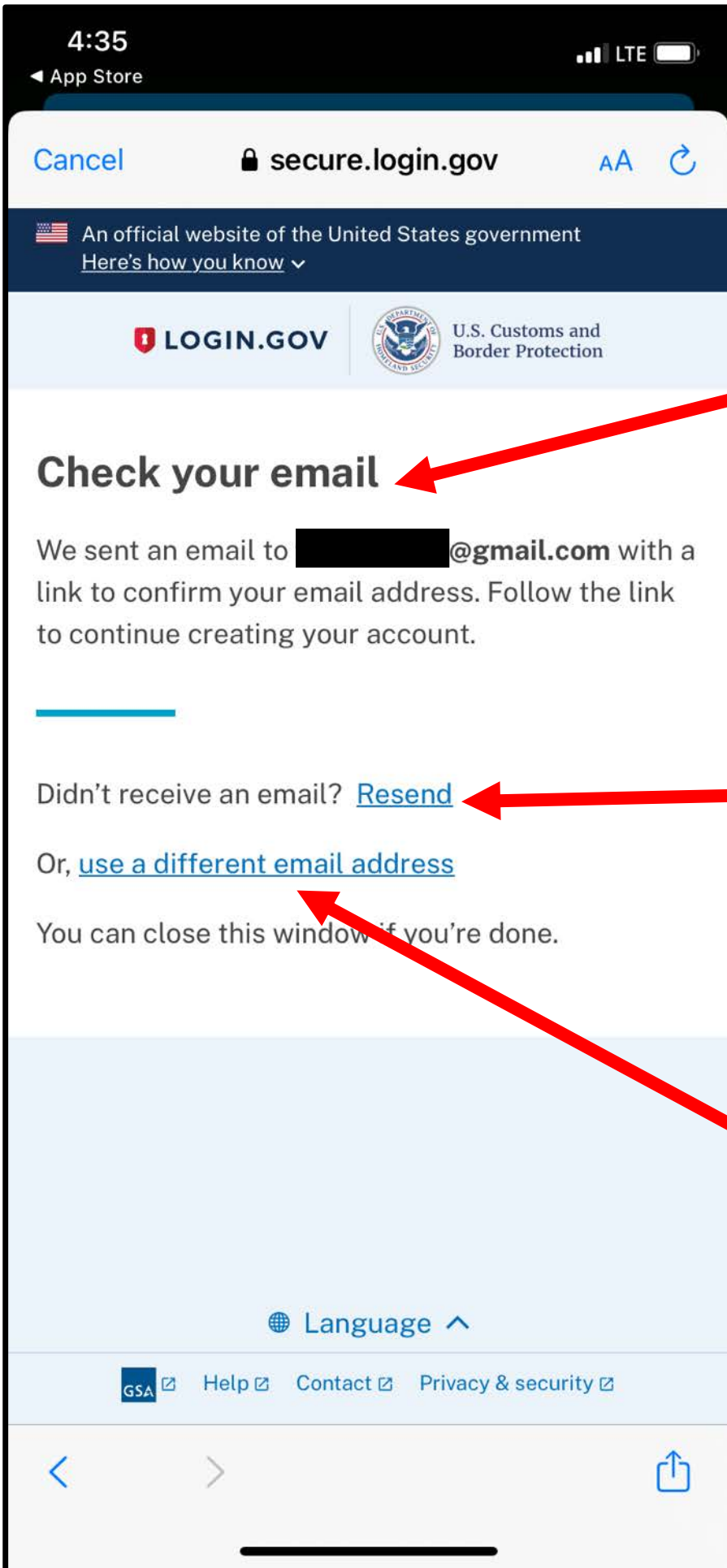
Enter your Email Address

You need an email address to use CBPOne. Email addresses are free on many websites, including gmail.com. No one should make you pay money for an email address.

Make sure that you use an email address that you know how to open, because you will have to open your email to confirm your account.

Click that you Agree

Click on this checkbox to say you agree to follow the rules of the website.



Confirm Your Account Using Email

Now you need to go to your email account and look for the email from login.gov.

This email should be in your inbox. If you cannot find it, it might be in your Spam or Junk folder.

If you cannot find the email...

Click here and they will send the email again!

If you cannot find the email...

Click here to use a different email address

4:35

LTE

< All Inboxes



Login.gov

4:34 PM

To: [redacted]@gmail.com >

Confirm your email



Confirm your email

Thanks for submitting your email address. Please click the link below or copy and paste the entire link into your browser. This link will expire in 24 hours.

Confirm email address

https://secure.login.gov/sign_up/email/confirm?_request_id=25301c14-2044-46f4-80a2-fa677f25d843&confirmation_token=s6Mxf1ezoAXIVmecR_jX

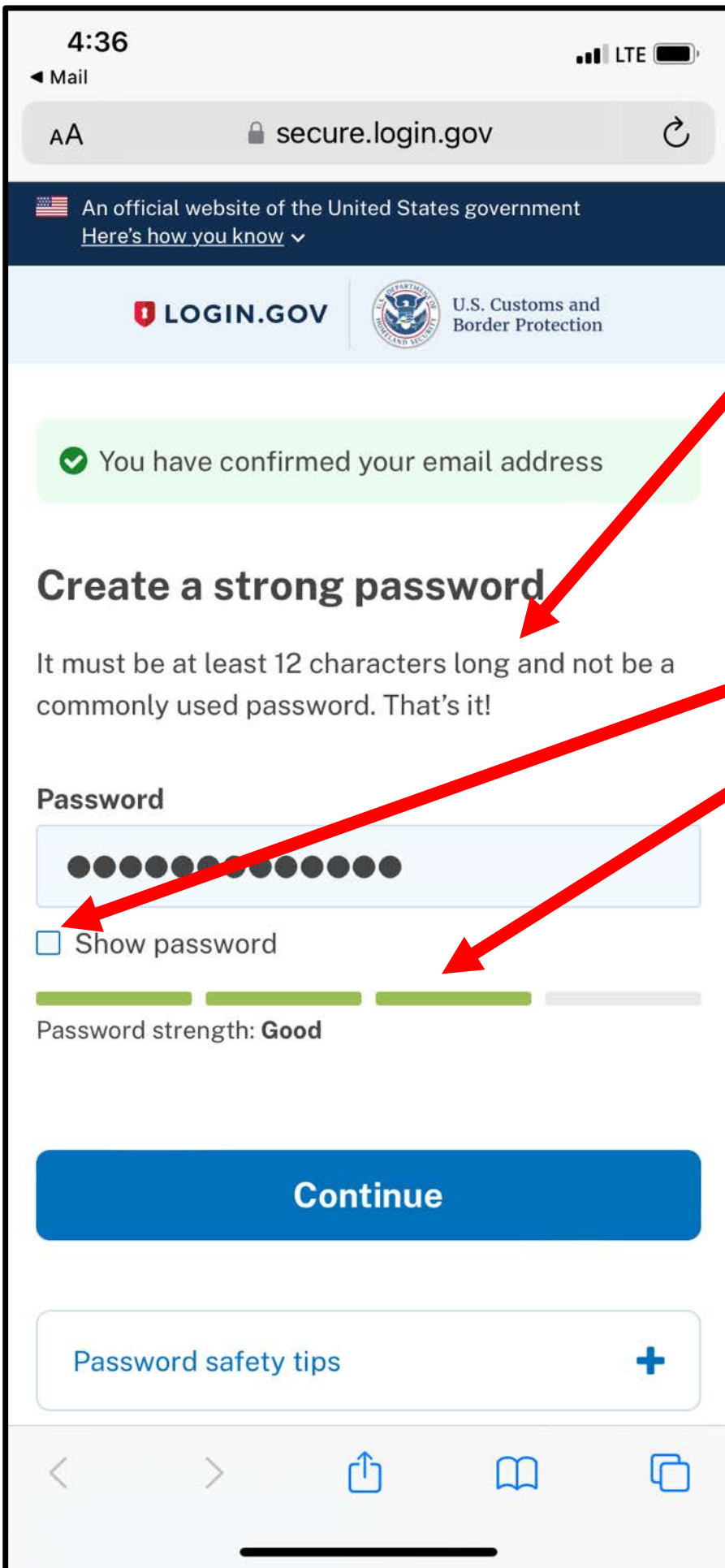
Please do not reply to this message. If you

Confirm Your Email Address

This is what the email looks like. Click on the blue button to confirm your email address

This email should be in your inbox. If you cannot find it, it might be in your Spam or Junk folder.





Create Your Password

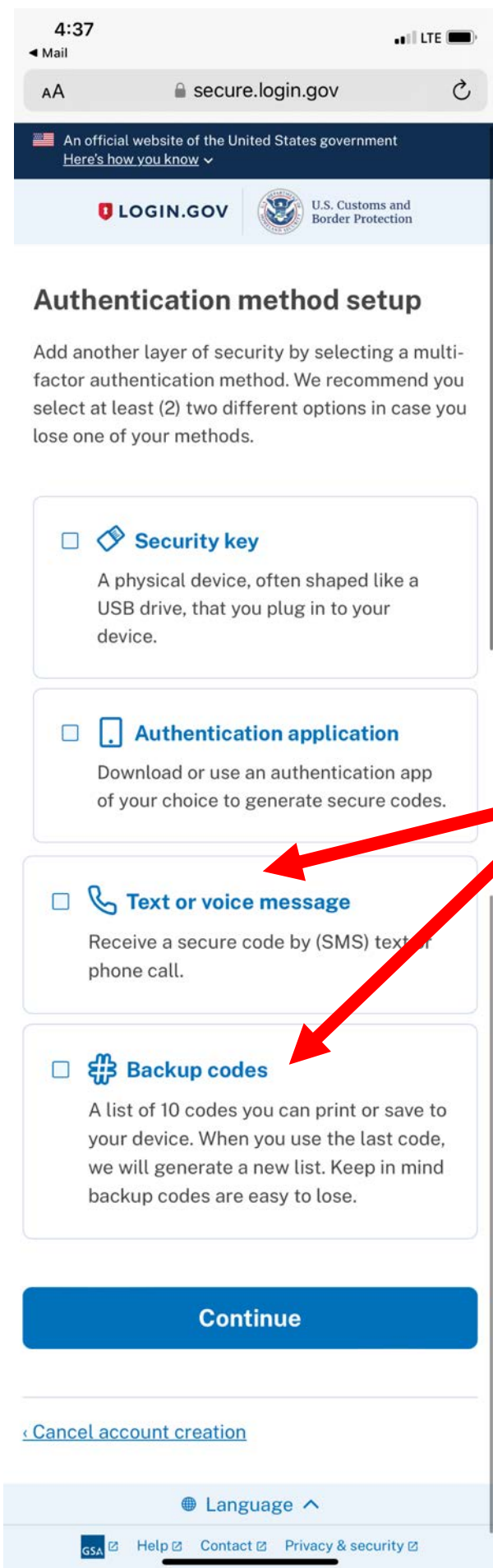
Invent a password for your account. It has to have 12 characters, which means it can be 12 letters or numbers or symbols.

If you click on this box, it will show you what you are typing, instead of the dots that are hiding what you are typing.

You will know your password is good when this bar turns green

Suggestion

Make sure you remember your password. Maybe call someone you really trust in your family and tell them your password. If you text them your password, make sure you delete it from your phone immediately so no one else can find it if you lose your phone.



Create Authentication Method

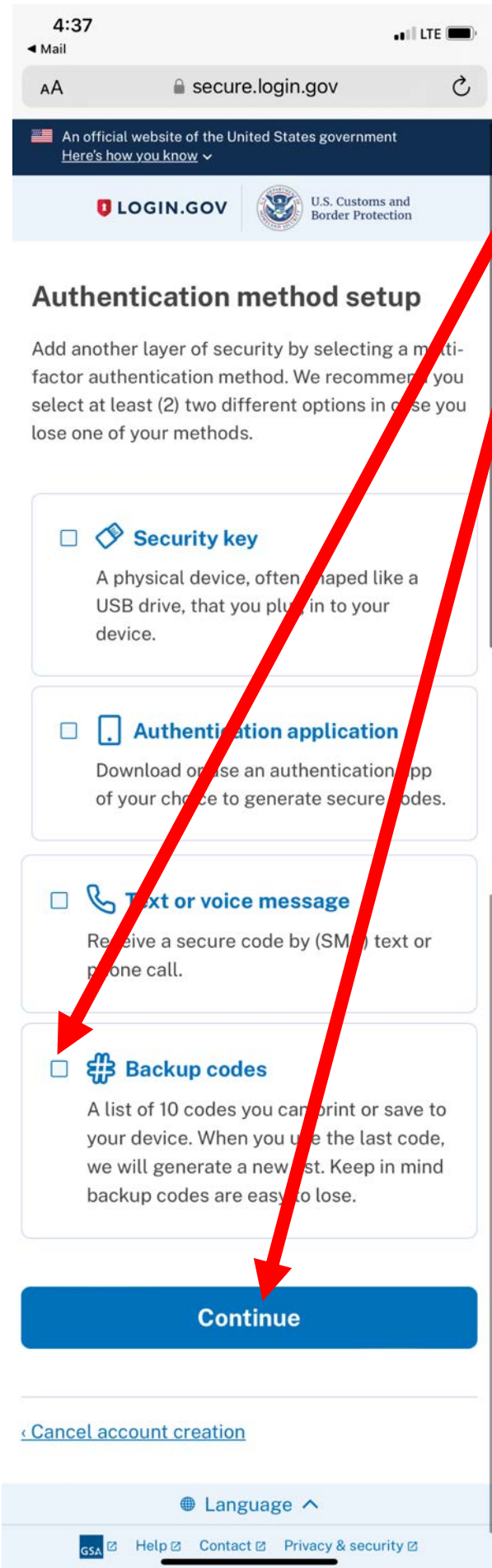
CBP One requires that you have to identify yourself again even after you enter your email address and password.

This means you need to remember your password, but you ALSO need to set up another way to prove who you are. This is what “authentication” means – proving that you really are you.

We suggest that you set up TWO additional ways to identify yourself:

1. Backup Codes
2. Text Message

Setting up BOTH methods is important in case you lose your phone or if you do not have enough money on your phone to receive text messages.



Create Authentication Method: BACKUP CODES

First, click on this box next to the picture of the #

Second, click on the blue button that says "Continue"

Security key

A physical device, often shaped like a USB drive, that you plug in to your device.

Authentication application

Download or use an authentication app of your choice to generate secure codes.

Text or voice message

Receive a secure code by (SMS) text or phone call.

Backup codes

A list of 10 codes you can print or save to your device. When you use the last code, we will generate a new list. Keep in mind backup codes are easy to lose.

Continue

[Cancel account creation](#)

Language ^

4:38

LTE

Mail

AA

secure.login.gov



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[Here's how you know](#) v

LOGIN.GOV



U.S. Customs and Border Protection

Are you sure you want to use backup codes?

Backup codes are the least preferred authentication method because the codes can easily be lost. We encourage you to explore other authentication options such as face or touch unlock, an authentication application, or a security key.

We'll give you 10 codes that you can download, print, copy or write down. You'll enter one code every time you sign in.

Continue

[Choose another option](#)

Language ^

GSA

[Help](#)

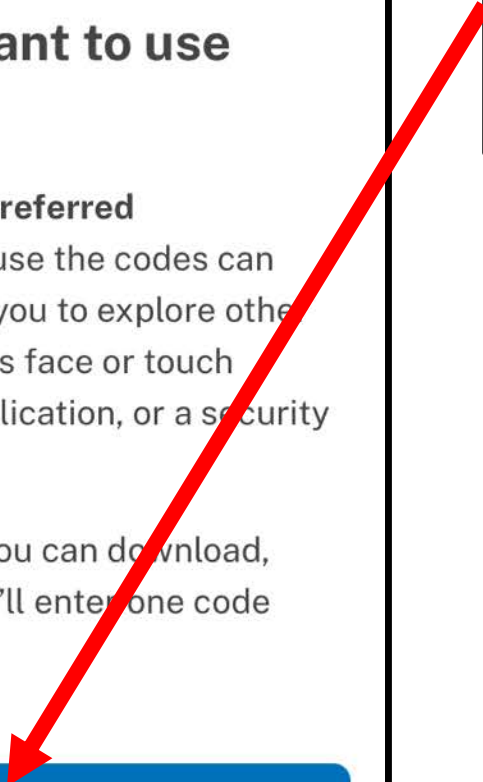
[Contact](#)

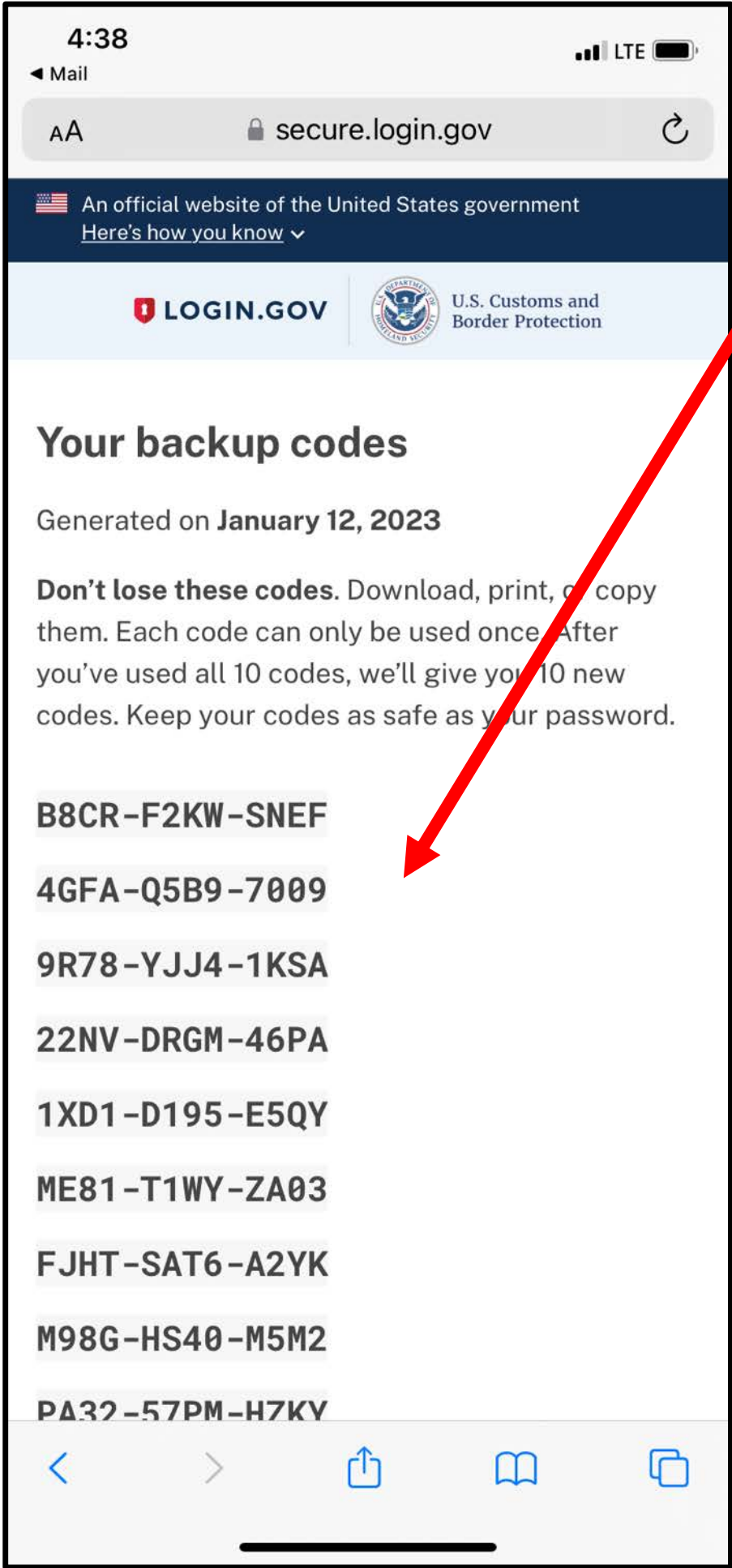
[Privacy & security](#)



Create Authentication Method: BACKUP CODES

Click on the blue button that says "Continue"





Create Authentication Method: BACKUP CODES

These codes are very important. You can use them to log in to CBPOne with your password. This will work even if you lose your phone or cannot get text messages.

B8CR-F2KW-SNEF

4GFA-Q5B9-7009

9R78-YJJ4-1KSA

22NV-DRGM-46PA

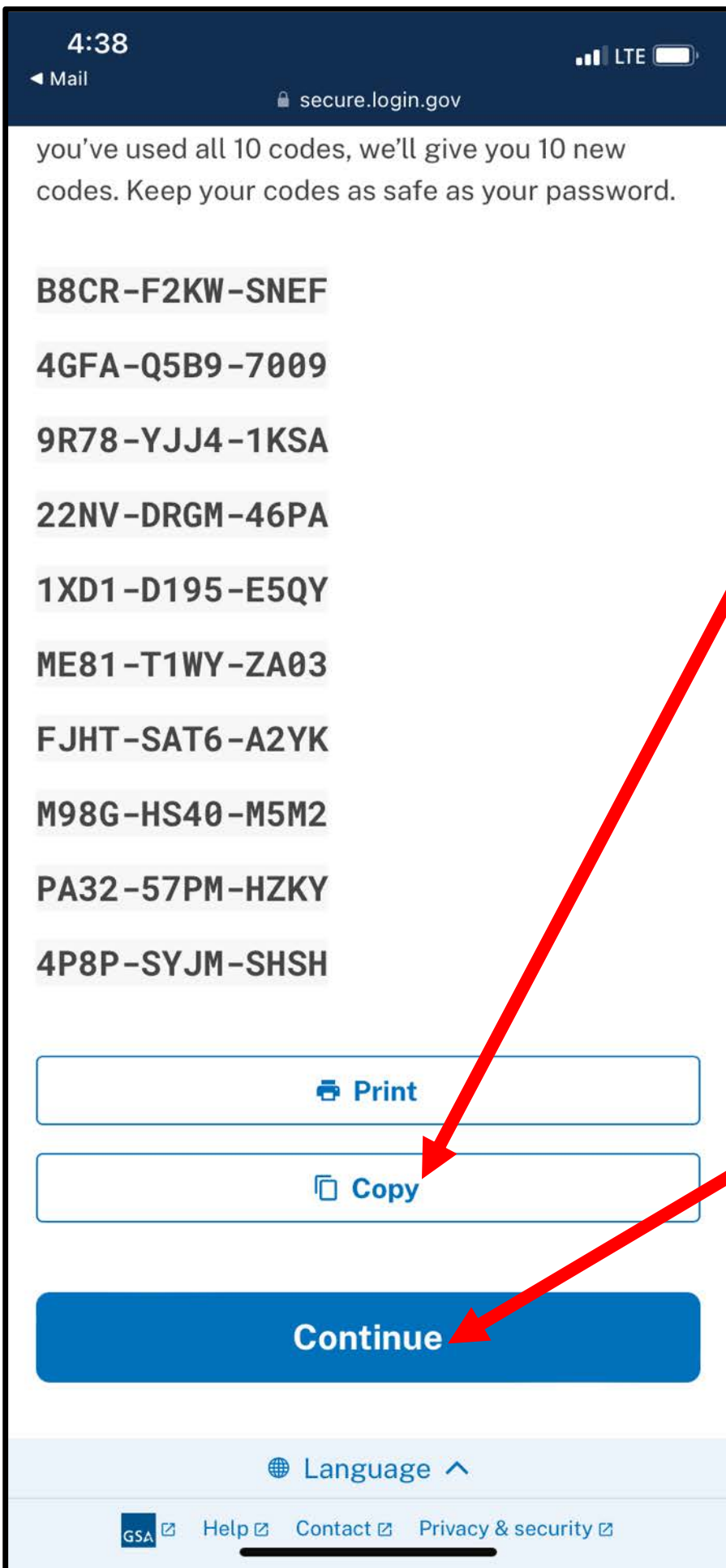
1XD1-D195-E5QY

ME81-T1WY-ZA03

FJHT-SAT6-A2YK

M98G-HS40-M5M2

PA32-57PM-H7KY



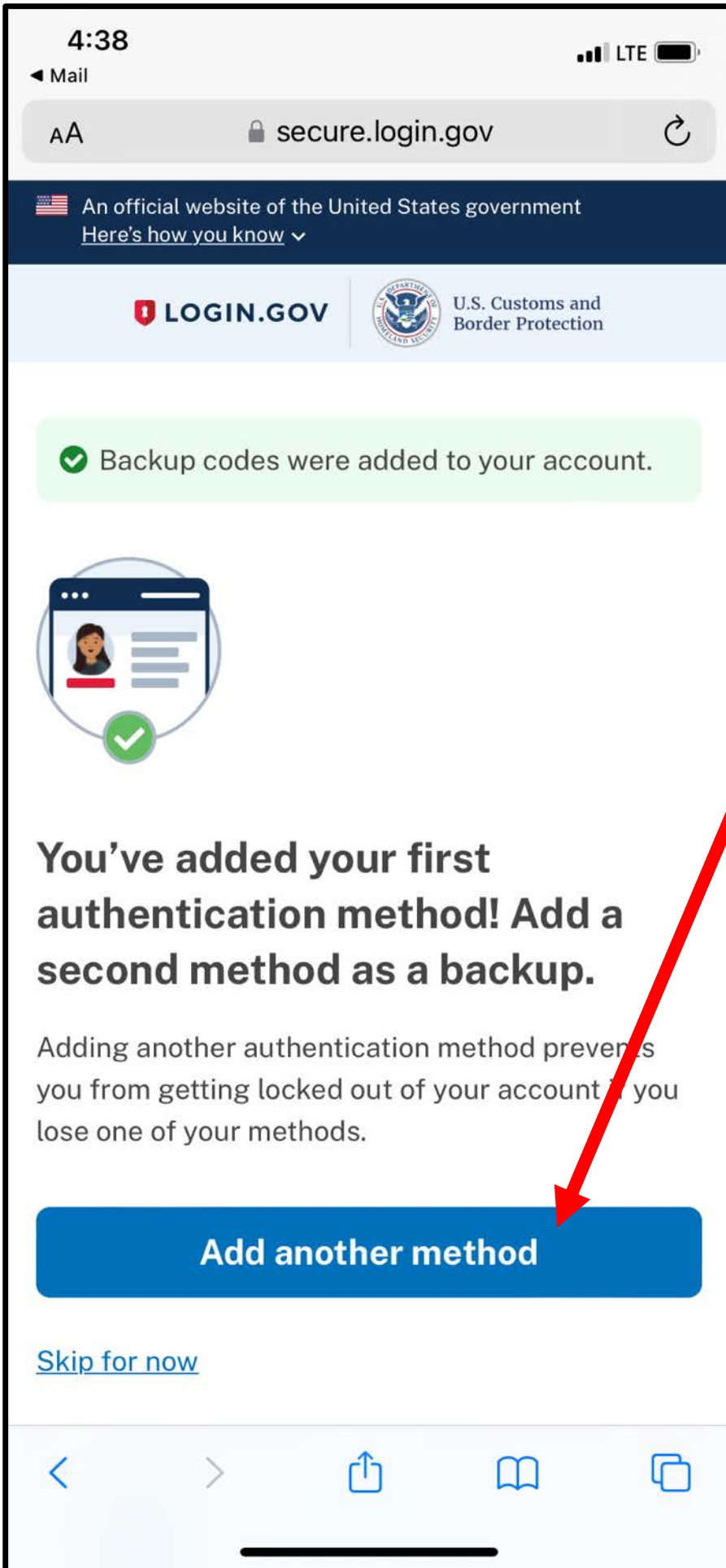
Create Authentication Method: BACKUP CODES

Save these codes by writing them down or taking a picture (screenshot) on your phone and sending it to someone who you really trust. You can also select the “copy” button to copy and paste them into a message.

Make sure you delete the message from your phone after you send it, in case your phone is stolen.

Create BACKUP CODES Authentication Method

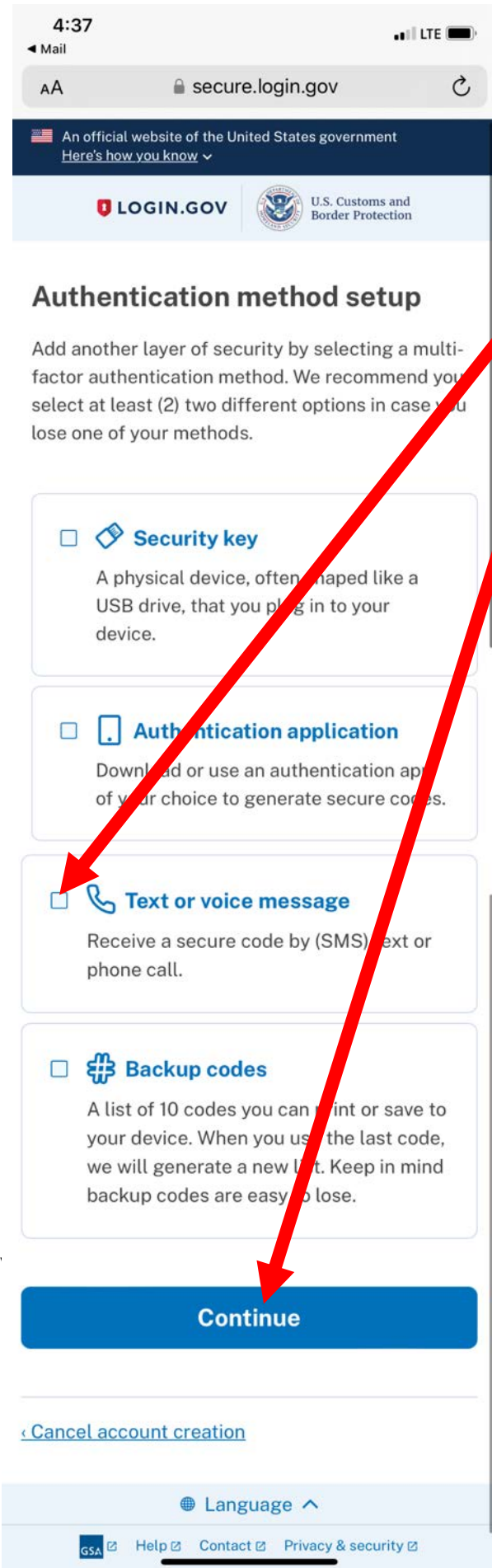
Once you are SURE that you have saved the codes, click the blue button that says “Continue”



Create Authentication Method: Text Message

Now it is time to set up a SECOND authentication method with text messages.

Click on the blue button that says "Add another method."

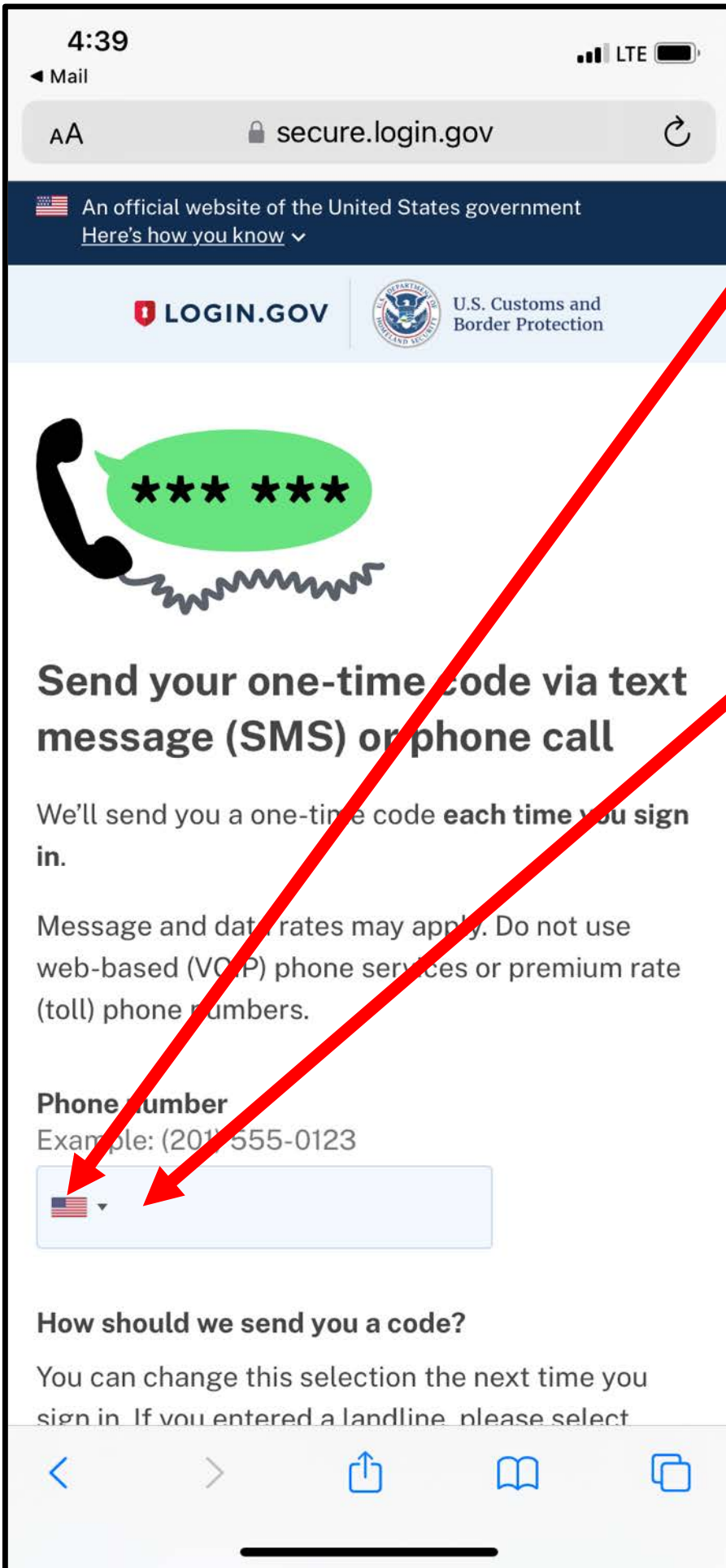


Create Authentication Method: TEXT MESSAGES

Now it is time to set up the SECOND authentication method.

First, click on this box next to the picture of the phone.

Second, click on the blue button that says "Continue"



Create Authentication Method: TEXT MESSAGES

First, click on the flag so you can select the right country for your telephone's country code. This is where you select if you have a Mexican phone number or a phone number from another country.

Second, type in your phone number.

4:39

◀ Mail

📶 LTE 🔋

🔒 secure.login.gov

in.

Message and data rates may apply. Do not use web-based (VOIP) phone services or premium rate (toll) phone numbers.

Phone number

Example: (201) 555-0123

🇺🇸 ▼ 3 [REDACTED]

How should we send you a code?

You can change this selection the next time you sign in. If you entered a landline, please select "Phone call" below.

Text message (SMS)

Phone call

[Mobile terms of service](#)

Send code

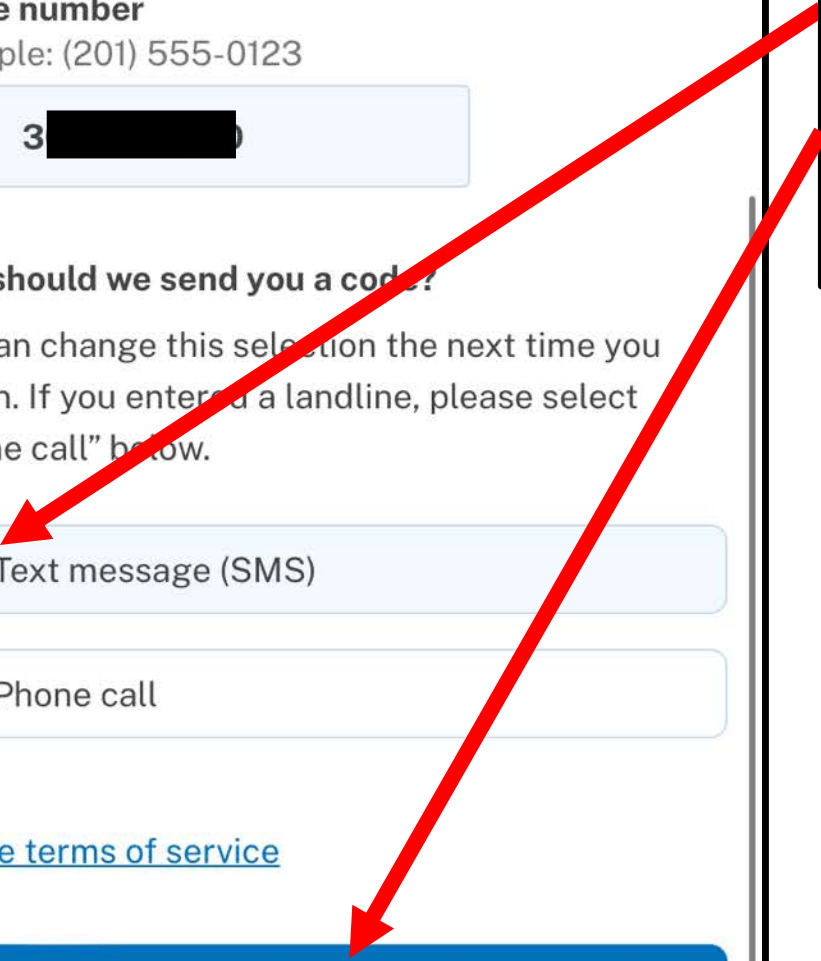
◀ [Choose another option](#)

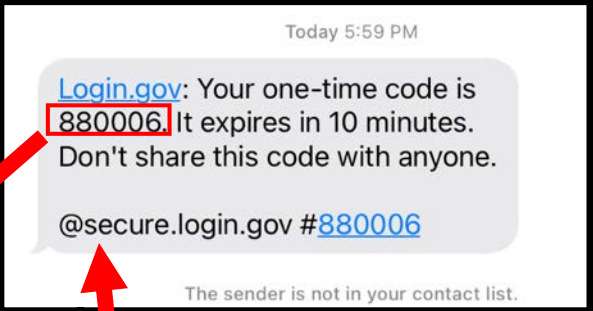
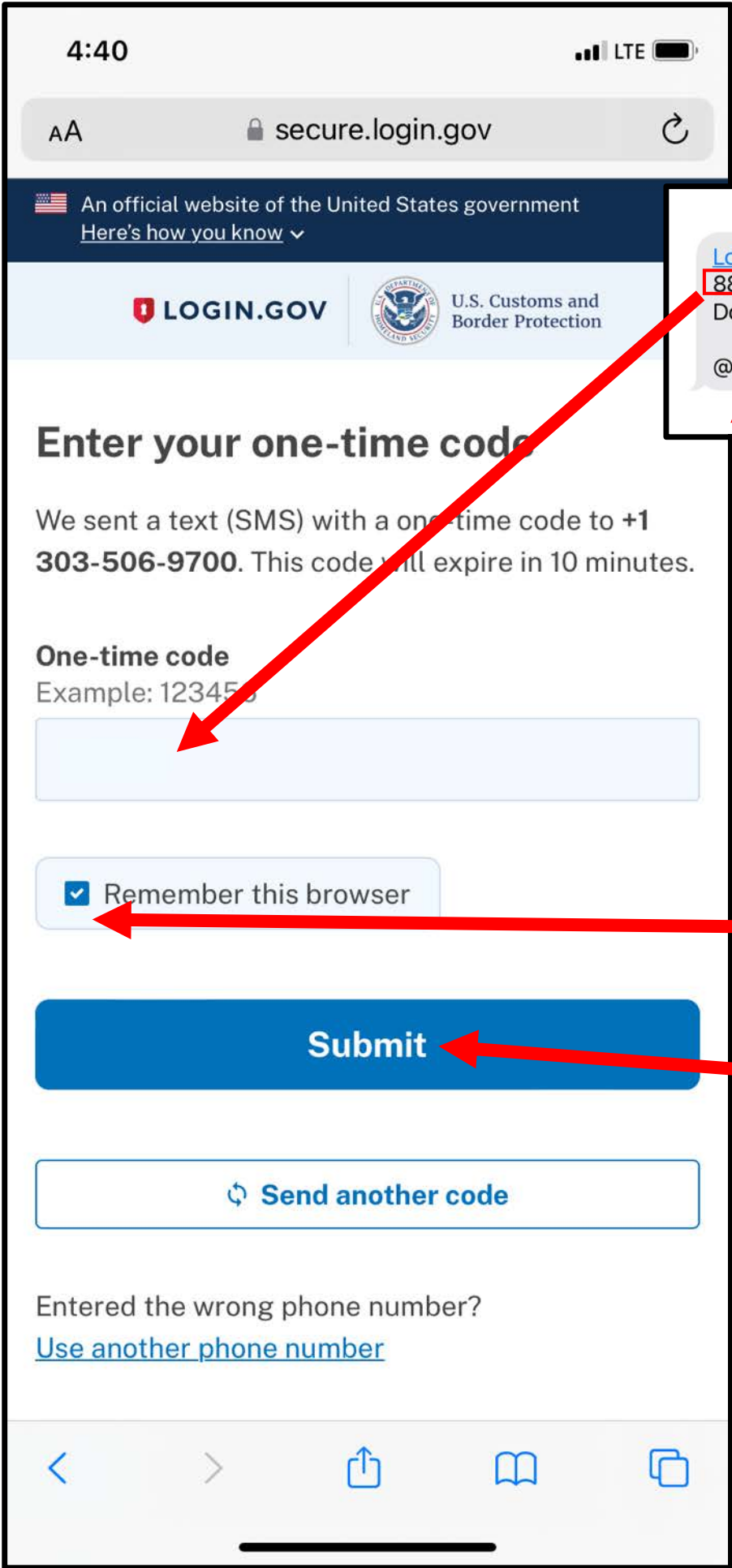
🌐 Language ^

Create Authentication Method: TEXT MESSAGES

First, select Text Message.

Second, click the blue button that says "Send code"





Create Authentication Method: TEXT MESSAGES

First, find the code in your text messages and write it in this box

Second, check the box that says "Remember this browser"

Third, click the blue button that says "Submit"

4:40

LTE

AA

secure.login.gov



An official website of the United States government
[Here's how you know](#) ▾

LOGIN.GOV



U.S. Customs and
Border Protection

✔ A phone was added to your account.



Continue to CBP One

We'll share your information with **CBP One** to
connect your account.



Email address

██████████@gmail.com

Agree and continue



**Create
Authentication
Method: TEXT
MESSAGES**

Click the blue button
that says "Agree and
continue"

4:40

LTE

secure.login.gov



An official website of the United States government
[Here's how you know](#)

LOGIN.GOV



U.S. Customs and Border Protection

✓ A phone was added to your account.



Safari cannot open the page because the address is invalid.

OK

We'll share your information with **CBP One** to connect your account.

✓ Email address

██████████@gmail.com

Agree and continue



Error Message


If something like this happens, do not worry.

Close the internet program and go back to open CBPOne again.

2:45




Official App of the U.S. Department of Homeland Security



Welcome to CBP One™

A single portal to multiple CBP services
to streamline your experience.

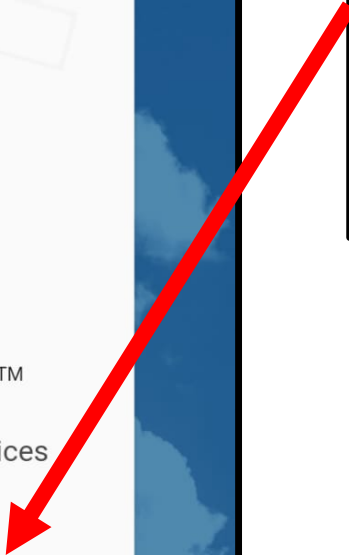
LOGIN OR SIGN UP

with  **LOGIN.GOV**

2.25.0

Log-In to CBPOne

Click on this red button to log in with your account



2:45



Terms & Conditions

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The control number for the Advance Travel Authorization collection is 1651-0143. The estimated average time to complete this application is 10 minutes. If you have any comments regarding the burden estimate you can write to U.S. Customs and Border Protection, Office of Regulations and Rulings, 90 K Street, NE., Washington DC 20002.

DECLINE

ACCEPT

Accept the Terms and Conditions

You are promising that you will not lie on the form and that if you do intentionally lie, you may get fined or put in prison.

You are also promising that you are only using the app for yourself, or for someone with their permission.

The last part says that the think the form will take 10 minutes to fill out

Click on this ACCEPT button to agree.

5:59

LTE

Terms & Conditions

The CBP One Mobile app is an official mobile application provided by U.S. Customs and Border Protection (CBP) that is intended to act as an intuitive single point of access to multiple CBP mobile application capabilities. CBP One will help guide each type of user to the appropriate application, based on their needs.

INFORMATION COLLECTED

After downloading the app, users will register with Login.gov. Login.gov will use. In order to provide the app, we need to collect the following information: Depending on the type of user, we may collect specific information, including: Identification (Given Name), Last Name, Country of Residence, SEVIS number, Trusted Traveler status, Petition Number, Travel Document (including, Document Type (Passport/BCC), Document Number, Issue Date, Issue Country, and Expiration Date), Visa (including Visa Number, Issue Date, and Issue Country), Photo of Documents, Email address, Carrier Name, Broker Name, Importer Name, Importer ID/Filer Code, Phone Number, GPS Location and face image for verification. Your Device ID, including your operating system and version number, is also collected in order to send you push notifications.

Log-In to CBPOne

Click on this Continue button

"CBP One" Wants to Use "login.gov" to Sign In

This allows the app and website to share information about you.

Cancel

Continue

DECLINE

ACCEPT

5:59

LTE

Cancel

secure.login.gov

AA



An official website of the United States government
Here's how you know

LOGIN.GOV



U.S. Customs and
Border Protection



CBP One is using Login.gov to
allow you to sign in to your
account safely and securely.

Email address

Password

Show password

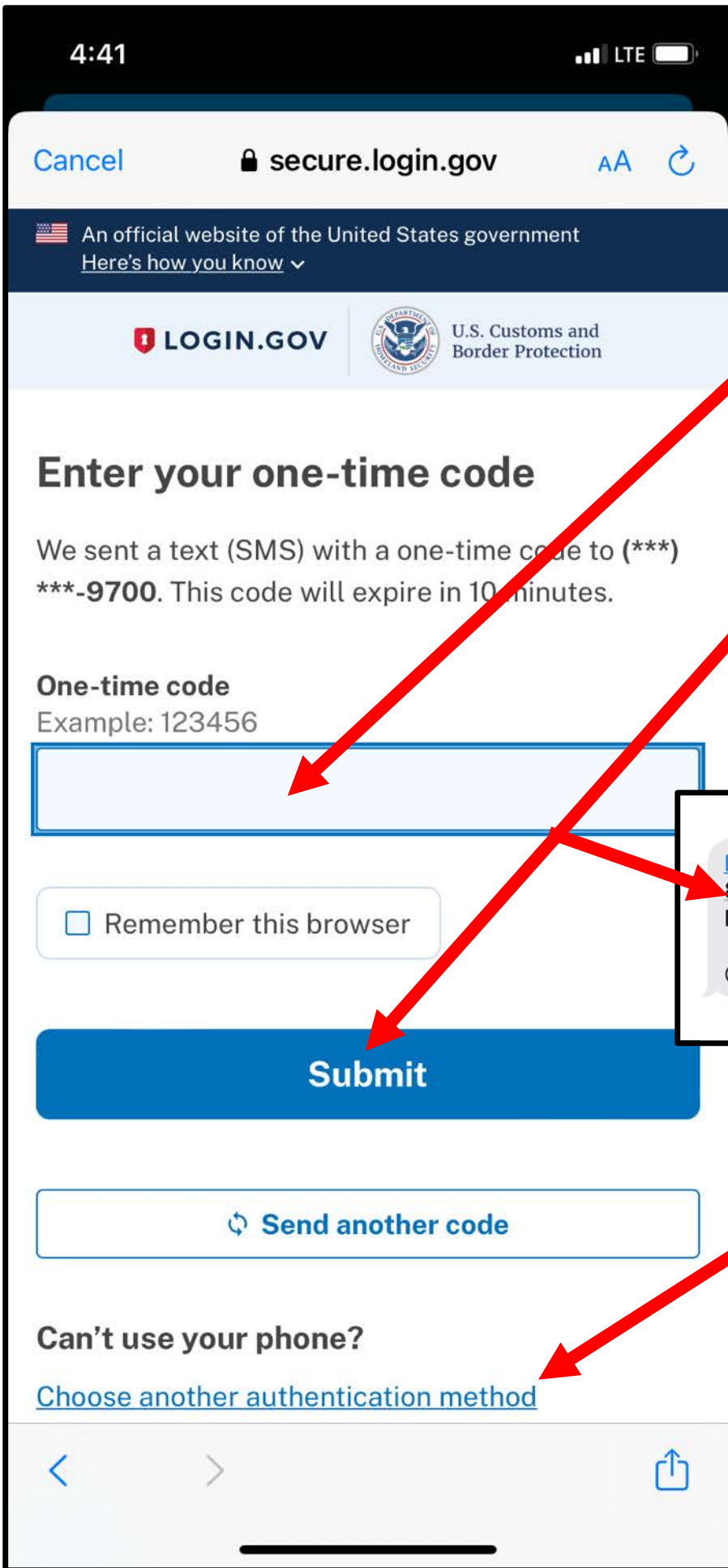
Sign in

Log-In to CBPOne

Type your email address here.

Type your password here.

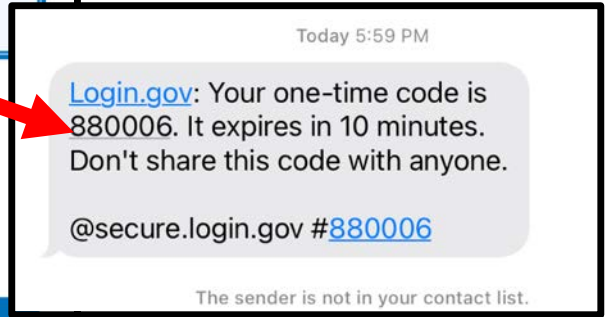
Click the blue button that says "Sign in"



Log-In to CBPOne

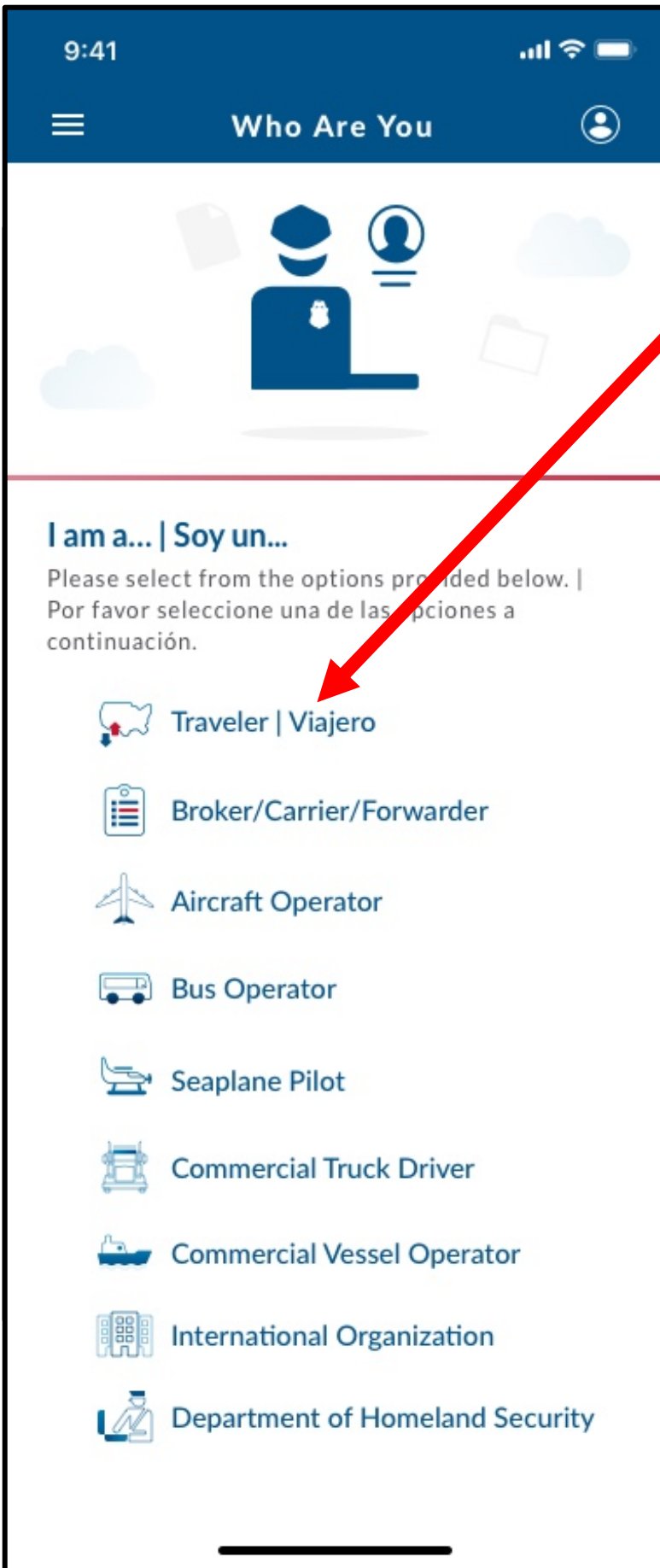
You should get a text message with a "one time code." Find that text message and enter it in this box.

Then click the blue button that says "Submit."



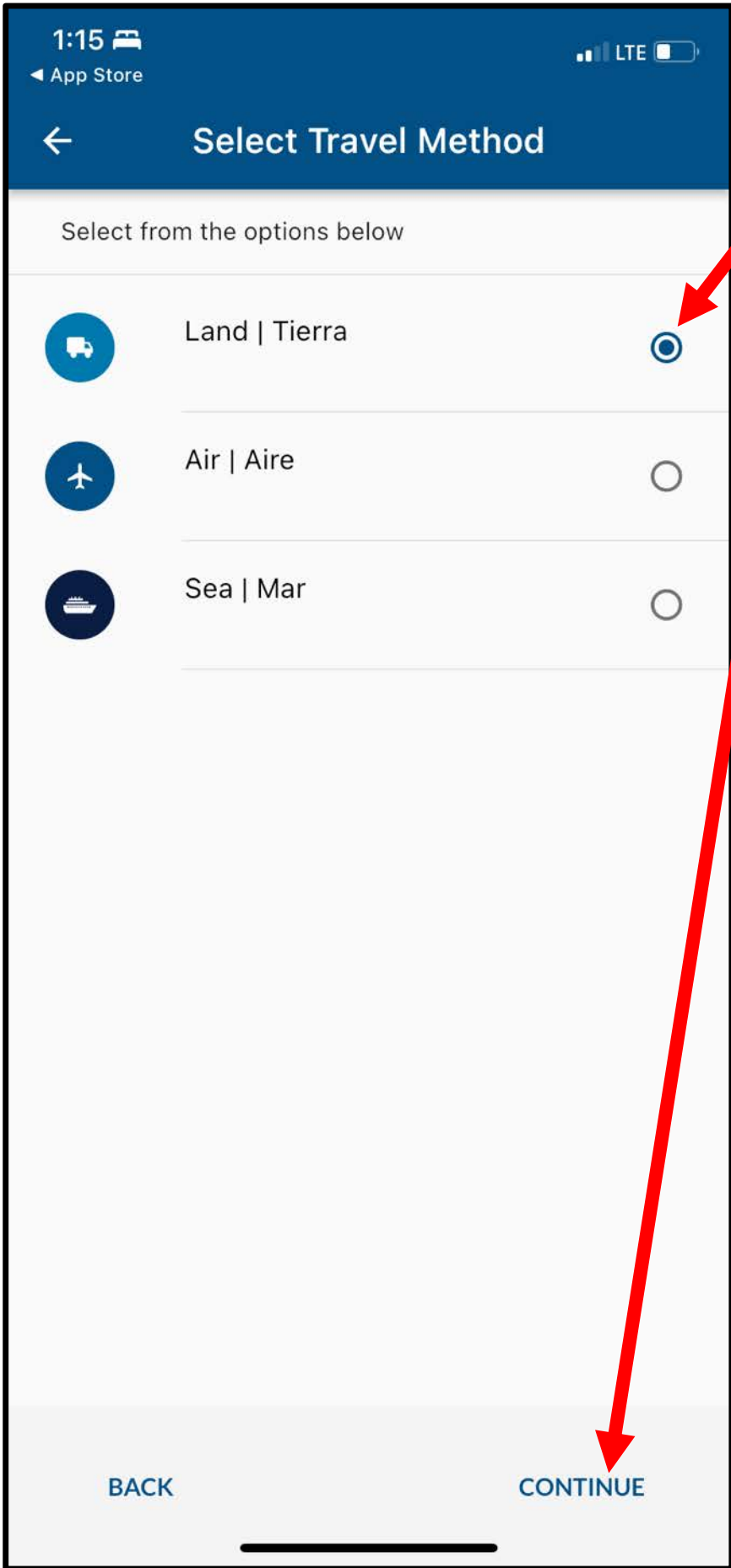
Text Message Problems?

If you have lost your cell phone or cell phone number or do not receive the text, click on this to use your special codes



Submit Profile in CBP One

Click on this that says Traveler / Viajero



Select Travel Method

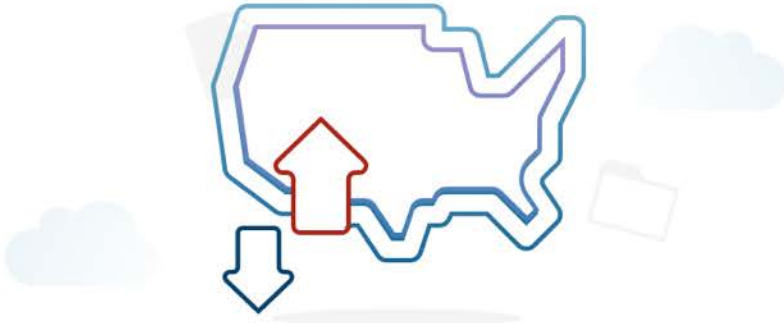
Click on this that says Land / Tierra.

Then click here on CONTINUE

9:41



Traveler



Submit Advance Information | Enviar Información Anticipada

Provide advance information for undocumented non-citizens intending to present at a southwest Port of Entry. | Proporcione información anticipada de parte de no ciudadanos indocumentados con la intención de presentarse en un puerto de entrada al suroeste.



Submit Profile in CBPOne

Click on this that says Submit Advance Information / Enviar Información Anticipada

Report My Departure

Report your departure from the United States by land to fulfill your I-94 requirements.



Apply for I-94 in Advance

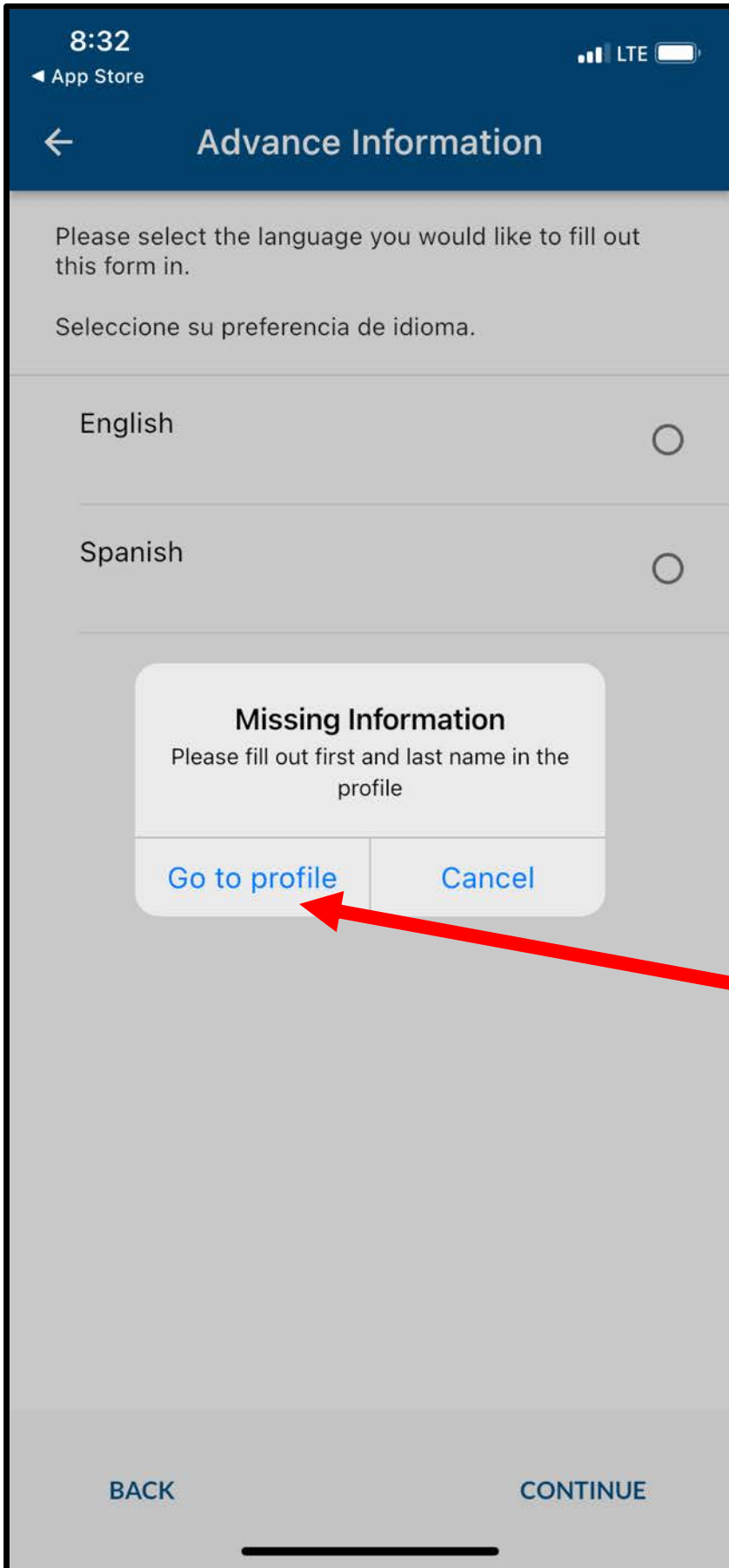
Apply for an I-94 in advance to save time at your next border crossing.



Get My Recent I-94

Need proof of visitor status? Click to retrieve current I-94s.





Submit Profile in CBPOne

This says "Missing Information. Please fill out first and last name in the profile."

Click on "go to Profile"



Submit Profile in CBPOne

Type your First Name(s) here.

Type your Last Name(s) here.

Then click on "done"

8:48

LTE



Advance Information

Please select the language you would like to fill out this form in.

Seleccione su preferencia de idioma.

English

Spanish

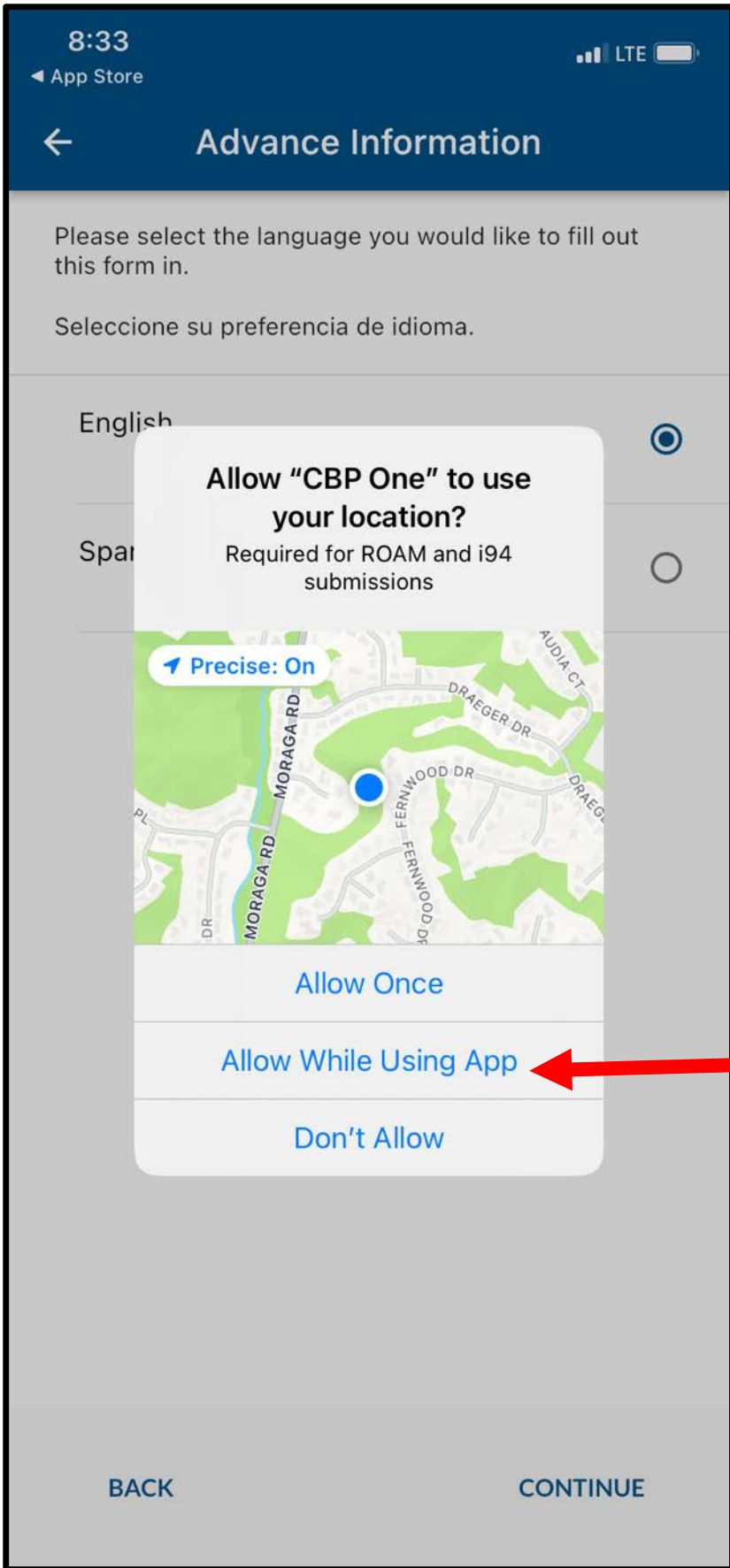
BACK

CONTINUE

Submit Profile in CBPOne

Pick if that you want to use CBPOne in English.

Then click on "CONTINUE"

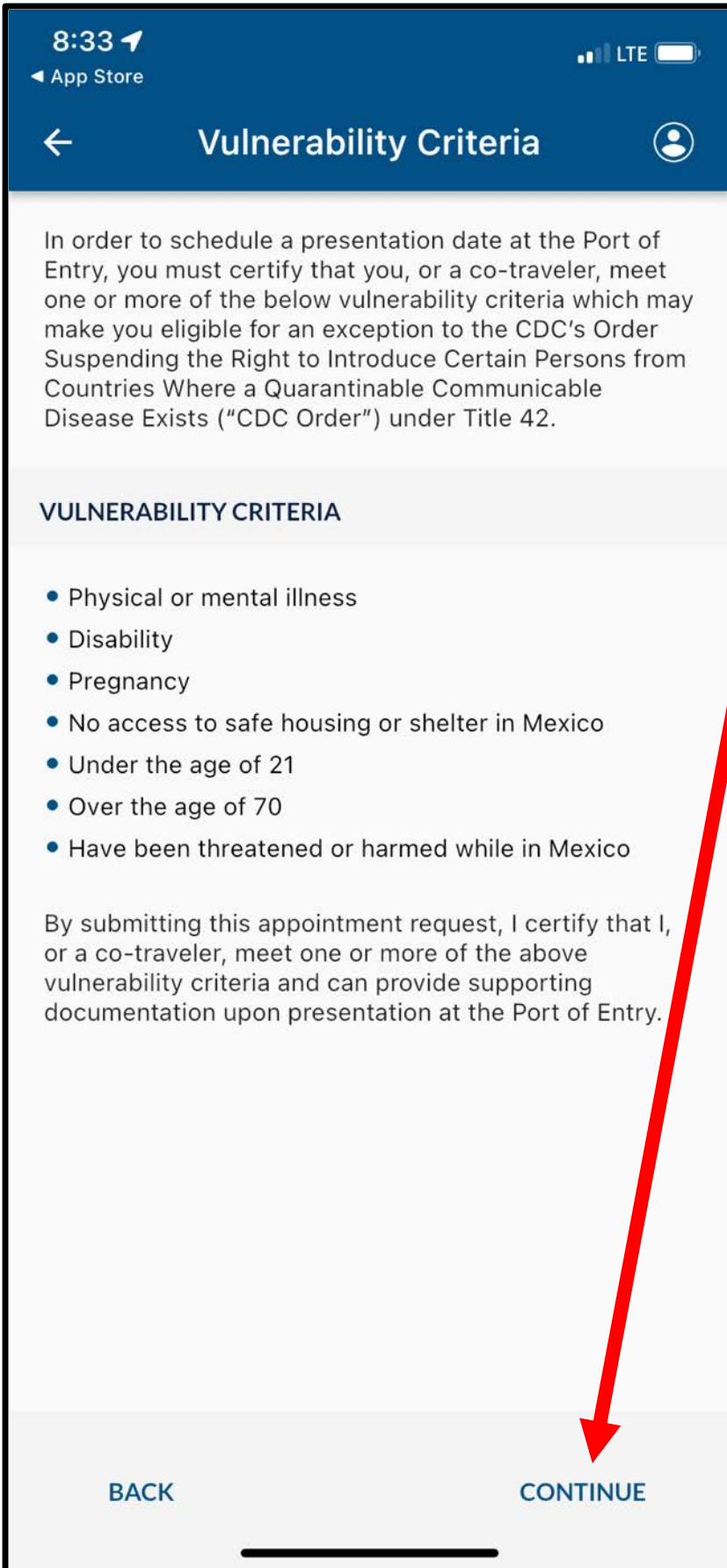


Give CBPOne Permission to use your Location

CBPOne only works for people who are close to the U.S.-Mexico Border. You have to give the app permission to see your location via GPS.

This picture is from an iPhone. It looks different on Android, but give permission for the App to use your location.

“Allow While Using the App”



Vulnerability Criteria

CBPOne appointments are for people who want to seek asylum and protection in the U.S. In this section, you are promising that you are "vulnerable" in one of these ways. When you go to your appointment, immigration officials are going to ask you WHY you said you were "vulnerable" in Mexico.

Then click CONTINUE

TRANSLATION

Use this box to translation the vulnerability attestation.



Submit Profile in CBPOne

Click on "Submit
Advance Information"

8:34

App Store

LTE



Advance Information



Edit/delete an individual or add in all individuals traveling together who share common U.S destination and permanent foreign addresses on this trip



ADD INDIVIDUAL



**Submit Profile in
CBPOne**

Click on "ADD
INDIVIDUAL"

BACK

CONTINUE

Advance Information

TAKE A PHOTO*
Please take a photo of yourself so we can process your information.

BIOGRAPHICAL INFORMATION

First Name*

Last Name*

Date of Birth*

City of Birth*

Country of Birth*

Country of Citizenship*

Country of Residence*

Gender*

Height (cm)*

Weight (kg)*

Biographical Information

First click here on TAKE A PHOTO.

You must take a video picture of yourself using your phone. Click anywhere on the screen when you are ready for the picture


8:34
App Store

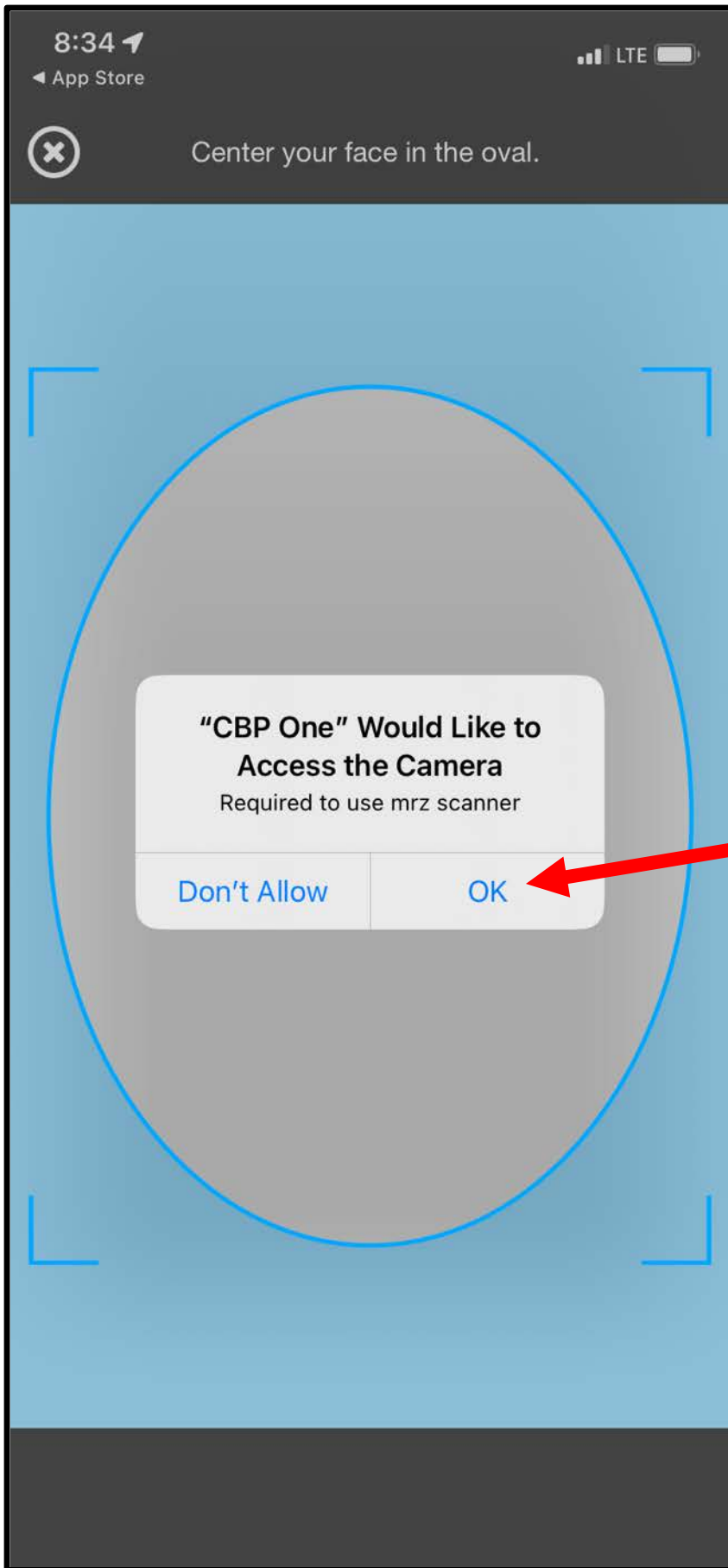
Face Capture

In order to process your information, we'll need to take a quick video selfie.

Hold the phone in front of your face and make sure you are in good lighting before you begin.

Tap anywhere to continue.





Give CBPOne Permission to use your Location

You need to give the CBPOne permission to see your location via GPS.

This picture is from an iPhone. It looks different on Android, but give permission for the App to use your location.

Click on "Ok"



Take a Video Picture of Your Face

This is what it looks like when CBPOne is scanning your face. It is like a video picture.

It will scan your face and then when it has enough information, it will stop automatically.

Make sure that you have enough light /brightness in the room when you take the video picture, especially if you have darker skin tone.

Also turn the brightness settings all the way up on your phone.

If it still does not work, try deleting the app and installing it again.

8:34

App Store

LTE

Face Capture

In order to process your information, we'll need to take a quick video selfie.

Hold the phone in front of your face and make sure you are in good lighting before you begin.

Tap anywhere to continue.



Your photo was successfully captured

OK

Take a Video Picture of Your Face

When CBPOne has taken your video picture correctly, this is what the screen will look like.

Click on "OK"

Advance Information

TAKE A PHOTO*
Please take a photo of yourself so we can process your information.

BIOGRAPHICAL INFORMATION

First Name*

Last Name*

Date of Birth*

City of Birth*

Country of Birth*

Country of Citizenship*

Country of Residence*

Gender*

Height (cm)*

Weight (kg)*

Biographical Information
Answer the questions honestly.

Translate

Translate

Translate

Translate

Translate

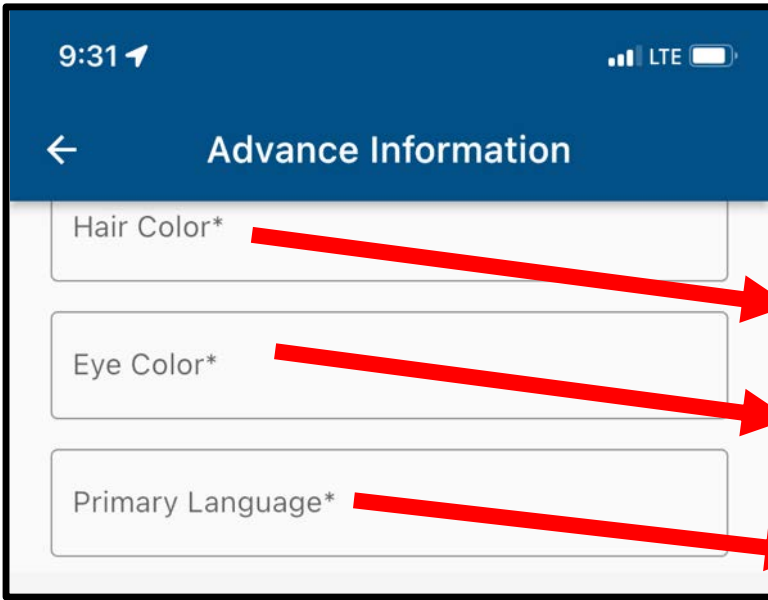
Translate

Translate

Translate

Translate

Translate

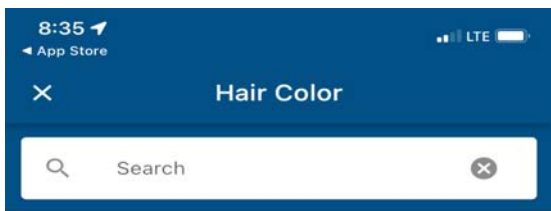


Biographical Information
Answer the questions honestly.

Translate

Translate

Translate



Drop Down Menus
There are drop-down menus to make your selections for Hair Color and Eye Color

Translate

Translate

Translate

Translate

Translate

Translate

Translate

9:31 LTE

← Advance Information

Hair Color*

Eye Color*

Primary Language*

DOCUMENT INFORMATION

Do you have a travel document?*

Yes No

Type of Document*

Document Number*

Country of Issuance

Issue Date (MM/DD/YYYY)

Expiration Date (MM/DD/YYYY)

BACK CONTINUE

Document Information

The question “Do you have a travel document” is asking if you have a PASSPORT.

Answer this question HONESTLY about if you have a passport. If you select “No,” you will still be allowed to make an appointment.

If you do have your Passport, you need to answer “Yes” and provide the information honestly.

The click “CONTINUE”

Translate

Translate

Translate

Translate

Translate

8:36 LTE

App Store

Advance Information

CONTACT INFORMATION

Email Address

EMPLOYMENT INFORMATION

Are you employed?*

Yes No

Occupation

Employer

Country

City

Translate

Employment Information

Answer the questions honestly.

If you have a regular job in MEXICO or another country, select "Yes" and provide the information about your employer.

If you do not have a regular job, you can select "No"

Translate

Translate

Translate

Translate

Have you traveled to another country in the last year?

Answer the questions honestly.

You need to include EVERY country you have traveled to in the last year.

If you do not remember the exact dates, guess.

You DO NOT include MEXICO.

It is only countries you have EXITED already.

The image shows a mobile application form titled "TRAVEL INFORMATION" with the following elements and annotations:

- Header:** "TRAVEL INFORMATION"
- Question:** "Have you traveled to another country in the last year?*" with radio buttons for "Yes" (selected) and "No".
- Form Fields:**
 - "From Date (MM/DD/YYYY)" with a red arrow pointing to a yellow box labeled "Translate".
 - "To Date (MM/DD/YYYY)" with a red arrow pointing to a yellow box labeled "Translate".
 - "Country traveled to" with a red arrow pointing to a yellow box labeled "Translate".
- Footer:** A checkbox labeled "I have another trip to enter" with a red arrow pointing to a box labeled "Click here to add more countries". To the right is a red "REMOVE TRIP" button.
- Navigation:** "BACK" and "CONTINUE" buttons. A red arrow points from a box labeled "When you have added all the countries, click on 'CONTINUE'" to the "CONTINUE" button.

8:38 LTE

Advance Information

Enter family information below

Marital Status*
Single

Biographical Information
Answer the questions honestly.

Translate

8:38 LTE

Marital Status

Search

Divorced

Marriage Annulled

Married

Other

Separated

Single

Widowed

Translate

Translate

Translate

Translate

Translate

Translate

Translate

Biographical Information

Answer the questions honestly.

Is your father alive?*

Yes

No/Unknown

First Name*

Last Name*

Middle Name

Country of Birth*

Country of Citizenship*

Translate

Is your father alive?

Translate

Translate

Translate

Translate

Translate

MOTHER

BACK

CONTINUE

Last Name*

Middle Name

Country of Birth*

Country of Citizenship*

BACK

CONTINUE

Fill out the same information for your Mother, then click "CONTINUE"

The same questions are asked for your Father and your Mother

9:41



← Advance Information

Please fill out the address in the USA where you will arrive and reside

USA ADDRESS INFORMATION

* Address 1

Translate

Address 2

Translate

* City

Translate

* State

Translate

* Zip Code

Translate

Is this an international phone number?

Yes

No

Translate

Phone Number

Translate

Phone Type

Translate

Where are you going to live?

Answer the questions honestly.

EMERGENCY USA CONTACT INFORMATION

I don't have one

* First Name

* Last Name

Is this an international phone number?

Yes

No

Phone Number

Phone Type

Address 1

Address 2

City

State

Zip Code

Country

Emergency USA Contact Information

Answer the questions honestly. This can be the SAME as where you plan to live.

Translate

Translate

Translate

Translate

Translate

Translate

Translate

Translate

Translate

Translate

Translate

8:39

LTE



Advance Information

Phone Type

Address 1

Address 2

City

State

Zip Code

Country

Description

BACK

CONTINUE

Description

This question just means you need to answer how you know this person. Are they your friend? Your relative? It can be a short answer.

When you are done, click "CONTINUE"

8:39 LTE

← Advance Information

Please fill out the address for where you lived before coming to the USA along with some additional information

PERMANENT ADDRESS ABROAD/FOREIGN

I don't have one

Address 1*

Address 2

Country*

City*

Zip Code*

PREPARER INFORMATION

Did someone assist you in submitting this information?*

Did someone assist you in submitting this information?*

Yes No

First Name*

Last Name*

Email Address*

BACK CONTINUE

Permanent Address Abroad/Foreign

Answer the questions honestly.

This is your permanent address outside of the United States.

If you are homeless, or living in a temporary situation, you can select "I don't have one"

Translate

Translate

Translate

Translate

Translate

Did someone assist you in submitting this information?

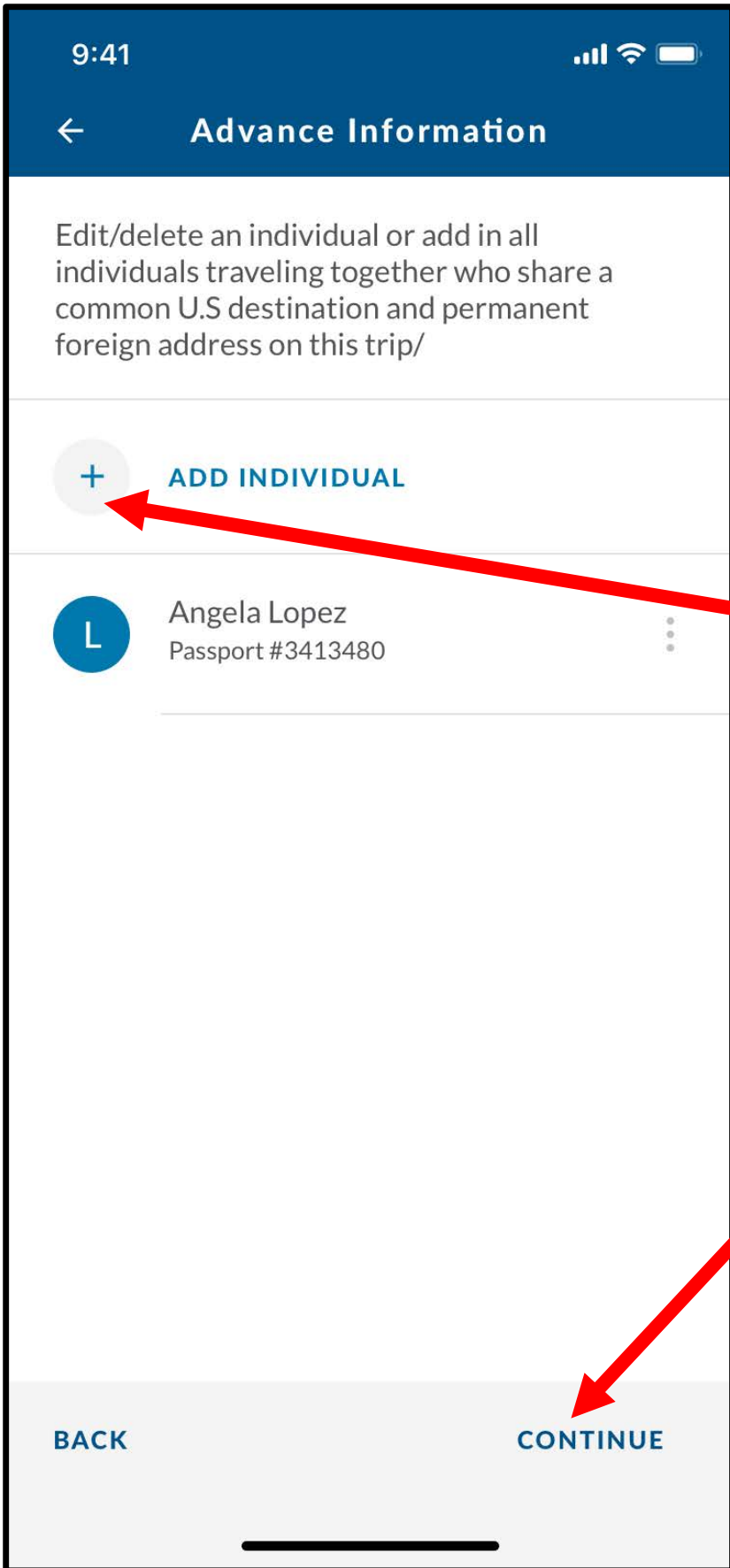
Answer the questions honestly.

Translate

Translate

Translate

When you are done, click "CONTINUE"





Add Individual


You are allowed to add more people who are traveling with you, such as your family members, if all of you in your group are going to live at the same address in the U.S., and if you have the same address in Mexico.


Click on the plus sign to add more people, like your family members, spouses, children. THIS IS VERY IMPORTANT!!!!



Be honest. Lying to immigration is a very bad idea and can cause you many problems. Only include people in your travel group if you really do live with them now, and do plan to live with them in the U.S.


Once you have finished adding everyone in your Travel Group, click on the word CONTINUE.

8:40  

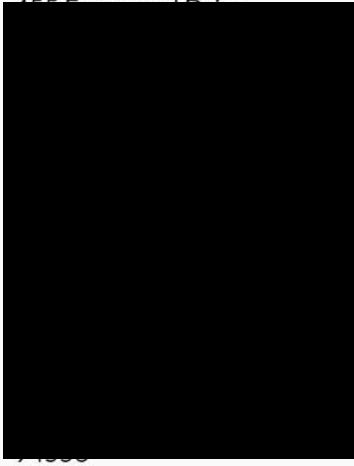
 **Advance Information**

INDIVIDUALS 

 Taylor Levy 

USA ADDRESS INFORMATION EDIT 

Address 1




USA POC INFORMATION EDIT

PERMANENT ADDRESS INFORMATION EDIT

PREPARER INFORMATION EDIT

REQUESTED ENTRY EDIT

SUBMIT 

Confirmation Screen

This is the confirmation screen, where you can review your answers and make changes.

Make sure that you can see all of the “Individuals” in your family / “travel group” listed here. THIS IS VERY IMPORTANT!!!!

You can be in a travel group with anyone who lives with you now AND plans to live with you in the U.S. You should not lie.

If you want to make changes, you can click on “EDIT”.

Once you are done, click on SUBMIT.

IMPORTANT! After you click “SUBMIT” you cannot add more Travel Group members, and will have to start again.



Advance Information



SUBMITTED - NOT SCHEDULED

Don't forget to check back later for available timeslots!

SCHEDULE

Your information has been successfully submitted to CBP. Please save the confirmation number(s) for your reference. Please check back as a new day is added at 8:00 am CST/6:00 am PST everyday. A confirmation email will be sent shortly to the email address(es) provided under contact information.

HOWEVER: You must be within close proximity of the Mexico border to schedule presentation at a Port of Entry. You may utilize the "Modify Request" Capability with this confirmation number to schedule at a later date.

Name	Confirmation Number
Angela Lopez	123456678

SUBMITTED – NOT SCHEDULED

If you see this screen, it means that you did everything right and are registered in CBPOne, but you still need to schedule your appointment.

You click on SCHEDULE to see if there are available appointments.

There are new appointments added to CBPOne every day at 8:00 am CST.

Come back to CBPOne each day at that time to look for available appointments by clicking the blue button that says SCHEDULE.

CBPOne app only works if you are close the U.S. Mexico border.

BEWARE OF SCAMS!

If someone offers to sell you their appointment, this is a scam! Each appointment is linked to the individual, and they cannot be sold or given away. If anyone tells you that you can pay them for a faster appointment, that is also a scam! Be careful!

8:40



Advance Information



SUBMITTED - NOT SCHEDULED

Don't forget to check back later for available timeslots!

SCHEDULE

Your information has been successfully submitted to CBP. Please refer to your confirmation number (located at the bottom of the page) and your preferred time slot (located at the bottom of the page) to schedule your presentation at a Port of Entry. You may access this submission to schedule at a later date.

Unable to Schedule

You must be within close proximity of the Mexico border to schedule presentation at a Port of Entry.

Ok

HOWEVER you must be within close proximity of the Mexico border to schedule presentation at a Port of Entry. You may access this submission to schedule at a later date.

First Name

Confirmation Number

Taylor Levy

70447

RETURN TO HOME SCREEN

Unable to Schedule

You must be within close proximity of the Mexico border to schedule presentation at a Port of Entry.

This means that you CANNOT make an appointment on CBPOne unless you are physically close to the border, or in Mexico City, or maybe some other cities in Central Mexico.

Requested Port of Entry

Be careful choosing where you want to cross. Many cities are very dangerous. If you do not have proper papers in Mexico, Mexican immigration and police may try and arrest you when you travel to that city.

Nuevo Laredo is the MOST DANGEROUS city. Piedras Negras is also VERY DANGEROUS.

Requested Port of Entry

Search

Brownsville (Gateway Bridge)



Matamoros

Calexico West (Downtown)



Mexicali

Eagle Pass (Camino Real Intl Bridge 2)



Piedras Negras

Hidalgo (International Bridge)



Reynosa

Laredo (Gateway to Americas Bridge 1)



Nuevo Laredo

Nogales



Nogales

Paso Del Norte



Ciudad Juarez

San Ysidro Pedestrian West (El Chapparal)



Tijuana



Información anticipada

ENTRADA SOLICITADA

Puerto de entrada solicitado*

Paso Del Norte

Seleccione fecha y hora



January 2023



Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				



Calendar to Choose Appointment

I only have this picture in Spanish, but it looks the same in English.

Use the calendar to select a date that is **bold**, that is how you know that there is an appointment available.

If there is nothing in **bold**, check CBPOne again the next morning for new appointments.

ATRÁS

SEGUIR

← Información anticipada

Seleccione fecha y hora

< January 2023 >

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

12:00

ATRÁS

SEGUIR

Calendar to Choose Appointment

I only have this picture in Spanish, but it looks the same in English.

Once you select a date, you will see times of appointments if they are available.

Click on one of the times and then click "Submit"



Información anticipada

Dirección 2

Ciudad
El Paso

Estado
Texas

Código postal
79922

INFORMACIÓN DE POC DE EE.UU. [EDITAR](#)

INFORMACIÓN DE DIRECCIÓN
PERMANENTE [EDITAR](#)

INFORMACIÓN DEL PREPARADOR [EDITAR](#)

ENTRADA SOLICITADA [EDITAR](#)

Requested Port of Entry
Paso Del Norte

Requested Date/Time of Entry
25 Jan 2023 - 12:00

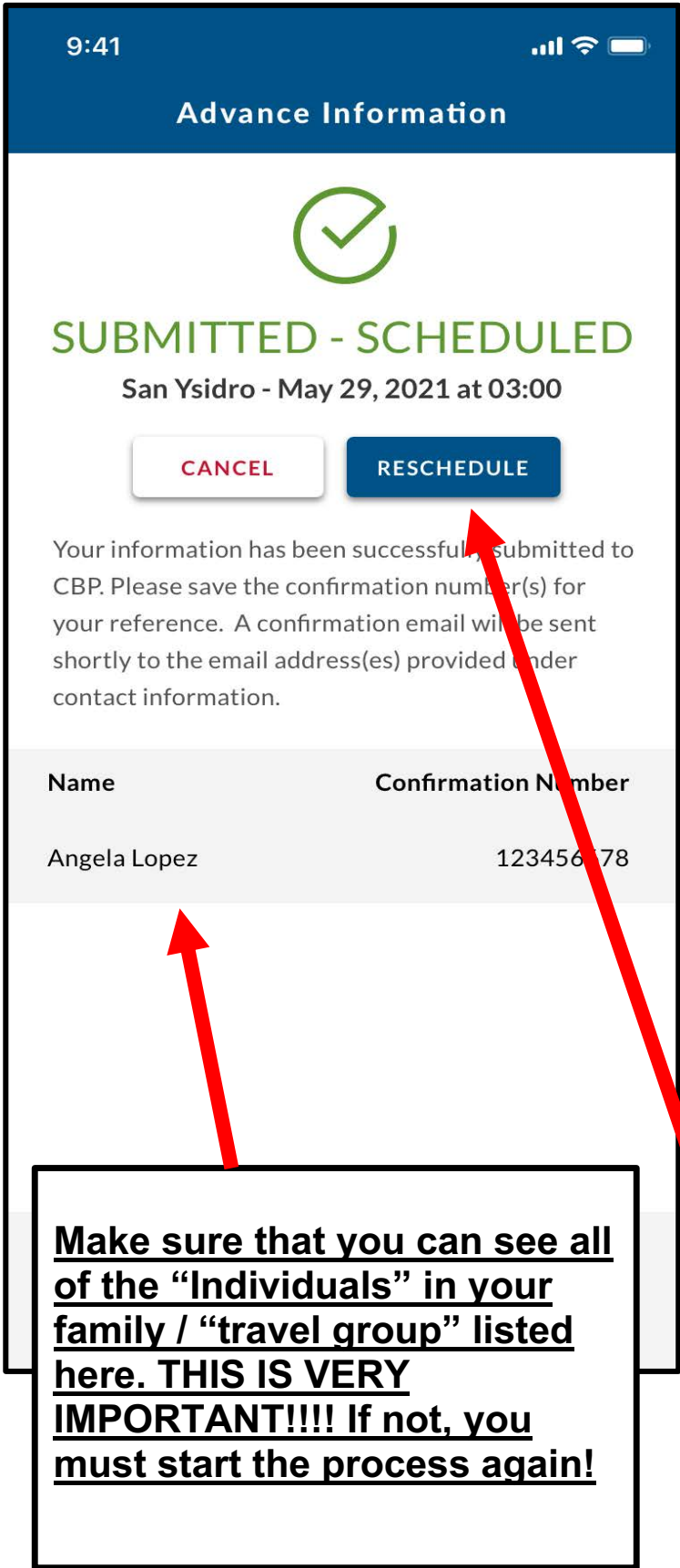
[ENVIAR](#)

Confirmation Screen

I only have this picture in Spanish, but it looks the same in English.

Once you select a date and time, you will be able to edit your information. Make sure there are not any mistakes.

Once you are sure everything is correct, click on "Submit" (this is a Spanish picture, so it says "ENVIAR" but in English it will say "SUBMIT").



9:41



Advance Information



SUBMITTED - SCHEDULED

San Ysidro - May 29, 2021 at 03:00

CANCEL

RESCHEDULE

Your information has been successfully submitted to CBP. Please save the confirmation number(s) for your reference. A confirmation email will be sent shortly to the email address(es) provided under contact information.

Name	Confirmation Number
Angela Lopez	12345678

SUBMITTED - SCHEDULED

If you are able to schedule an appointment, this is what the screen will look like.

You will also get an email confirmation of your appointment.

This is your "ticket" to your appointment to go to the Port of Entry (bridge) and ask for asylum. This "ticket" DOES NOT MEAN that you have been granted asylum, it simply means that you are permitted to lawfully go to the Port of Entry (bridge) and ask for asylum at a specific date and time. .

This "ticket" and your appointment is ONLY good for YOU and your travel group; you cannot buy or sell these appointments. Immigration is going to verify your identity by checking your photo you submitted when you applied.

If you need to change your appointment, you can click the blue button that says RESCHEDULE.

Make sure that you can see all of the "Individuals" in your family / "travel group" listed here. THIS IS VERY IMPORTANT!!!! If not, you must start the process again!

10:37

65



CBP One Confirmation Recibidos



no-reply 10:26

para yo ▾



Your information was successfully submitted on 01/12/2023 (MM/DD/YYYY) by CBP. Your confirmation number is below.

MARIANGELICA DEL [REDACTED]
04/[REDACTED] (MM/DD/YYYY): [REDACTED]
MARIANGELVIS [REDACTED] /2012
(MM/DD/YYYY): [REDACTED]
MARIEL VAL [REDACTED]
(MM/DD/YY) [REDACTED]

Please return to the CBP One application to request an available day and time for processing. The calendar is updated each day at 8am CST/7am MST/6am PST with current availability. Also, please retain this email and bring it with you when you come to port of entry for processing at the date and time indicated above. Please present this email to the U.S. Customs and Border Protection Official at the boundary line in order to proceed into the port for processing.

Disclaimer: This confirmation email is not and may not be relied upon as legal or binding authority, and does not create or confer any rights, substantive or procedural, enforceable at law by any party in any matter, whether civil or criminal. It places no legal requirements on U.S. Customs and Border Protection or any other Government agency or department; has no regulatory effect; confers no remedies; and does not have the force of law or a ruling of any administrative agency, court, or other governmental entity.

Confirmation Email

Make sure that you can see all of the “Individuals” in your family / “travel group” listed here.

THIS IS VERY IMPORTANT!!!!

If not, you must start the process again, because it means you did not make an appointment for everyone!